



(DVRmart.com)

20451 E. Valley Blvd  
Walnut, CA 91789

Tel: 909-595-5224  
Fax: 626-435-9871  
Email: info@dvrmart.com

## New Account Application

\* For the Credit card payments, wholesaler require to fill out the Credit card authroizations form.

### General Information:

Company:	President / Main Contact:
Address:	City, State, Zip
Phone:	Fax:
Years of Establishment:	Annual Sales:
Nature of Business? Please check appropriate description <input checked="" type="checkbox"/> Distributor <input type="checkbox"/> Dealer <input type="checkbox"/> Installer / Integrator	
How did you hear about DVRmart <input type="checkbox"/> Website <input type="checkbox"/> Trade Show <input type="checkbox"/> Referral <input type="checkbox"/> Magazine Ad <input type="checkbox"/> Other:	

### Business Information:

Legal Company Name:	Date of Application:	
Billing Address:	Phone:	Fax:
City:	State:	Zip:
Shipping Address: <input type="checkbox"/> Check if same as billing address	Phone:	Fax:
City:	State:	Zip:
<input type="checkbox"/> Social Security Number:	<input type="checkbox"/> Tax ID # / D&B#:	
Email Address:	Web Address (URL):	
Taxable: <input type="checkbox"/> Yes <input type="checkbox"/> No	Tax Exemption / Resale #:	

Please Fill out the form and Fax to 626-435-9871 or email to [info@dvrmart.com](mailto:info@dvrmart.com) Please include a photocopy of your Federal Tax ID, REseller's Permit, and Driver's License.

**Trade Reference:**

Company Name(1):		Start Date (1):
Address (1):		
City (1):	State (1):	Zip (1):
Phone (1):	Fax (1):	
Account # (1):	Terms (1):	
Products Purchased (1):	Credit Limit (1):	

Company Name (2):		Start Date (2):
Address (2):		
City (2):	State (1):	Zip (2):
Phone (2):	Fax (2):	
Account # (2):	Terms (2):	
Products Purchased (2):	Credit Limit (2):	

Company (3):		Start Date (3):
Address (3):		
City (3):	State (3):	Zip (3):
Phone (3):	Fax (3):	
Account # (3):	Terms (3):	
Products Purchased (3):	Credit Limit (3):	

Company Name (4):		Start Date (4):
Address (4):		
City (4):	State (4):	Zip (4):
Phone (4):	Fax (4):	
Account # (4):	Terms (4):	
Products Purchased (4):	Credit Limit (4):	

## TERMS & CONDITIONS OF SALE

**Terms:** Standard payments terms are Credit card ONLY. All shipping, handling, labor & service fees are non-refundable.

**Orders and Cancellations:** Customer may place orders by telephone, fax or e-mail. Once the order is placed, customer is bound to this agreement. Order placed with the amount less than \$50 per shipment is subject to a \$3.50 handling fee. If any portion of the purchase shall be cancelled, customer shall pay CTTI INC (DVRmart.com) all cost already rendered to fulfill buyer's initial commitment to Seller. This fee includes, but not limit to, the cost of any goods or services already in process, and a reasonable allowance for overhead and profit, and all shipping fees already incurred. Special order or custom make products are not returnable. Discontinue, closeout, clearance sales are final, absolutely no return or exchange.

**Product Warranty:** All products sold by CTTI INC (DVRmart.com) carries a standard one (1) year manufacturer warranty, unless noted otherwise. CTTI INC (DVRmart.com) has the sole responsibility for granting the equivalent product within such period from the date of purchase.

**Limitation of Liability:** Materials provided by CTTI INC (DVRmart.com) is for general information only; we are not responsible for any typographical errors. CTTI INC (DVRmart.com) reserves the right to make changes on specifications and prices to any product without prior notices. CTTI INC (DVRmart.com) reserves the right to discontinue any products without notice. Product warranty will be voided if the following losses or damages are identified:

1. Shipping or improper installation or maintenance.
2. Physical abuse, misuse, neglect or improper voltage supply, lightning damage, power line surge.
3. Any repair, modification, adjustment, or installation of option/parts by anyone other than CTTI INC (DVRmart.com)

**Return Merchandise Authorization (RMA) policy:**

1. Please consult our technical support staff prior to requesting for a Return Merchandise Authorization. No returned merchandise will be accepted without a valid CTTI INC (DVRmart.com) RMA number.
2. RMA number is valid for 10 business days from the issued date.
3. All returned merchandise must be shipped back to our address within 14 days from the invoice date, enclosed with a copy of the invoice and RMA number clearly marked on the mailing label. Absolutely no refunds.
4. In order to obtain full credit refund, all items must be shipped back to CTTI INC (DVRmart.com) within two (2) weeks from the invoice date, in original condition. After two (2) weeks all returns are subject to a 25% restocking fee. After thirty (30) days buyer is allowed for merchandise exchange only. Items that have been installed will be subject to a 25% restocking fee only after the items have been inspected by a CTTI INC (DVRmart.com) employee.
5. The returned merchandise must be shipped back prepaid. All C.O.D. packages will not be accepted.
6. Any material not received in re-salable condition will not be credited and will be returned to the customer at the purchaser's expense.
7. No cross-shipment is allowed. RMA items will be repaired or replaced at CTTI INC (DVRmart.com)'s discretion.

**Legal Costs:** The undersigned will agree that in the event it shall become necessary to file any action to enforce any of the terms of this contact, the unsuccessful party shall pay to the successful party all court costs, actual attorney's fees and all collection costs.

Full Name: \_\_\_\_\_ Signature: \_\_\_\_\_ Date: \_\_\_\_\_